

REFILLING PRESCRIPTIONS

All refill requests must be made in advance via phone or internet via Tricare Online

Please allow **2 business days to process**.

Please note: If your prescription(s) are not picked up within 10 days they will be returned to stock

Call-In Refill Requests

1. Call 913-684-6500 or 888-745-6435
2. To select location, press:
 - (1) Health Center Pharmacy
 - (2) Commissary Scriptcenter
 - (3) Lewis & Clark Center Scriptcenter
3. Press (1) to request a refill
4. Enter the last 4 numbers of the sponsor's social security number followed by the # sign.
5. Stay on the line until you receive confirmation and a date when your prescription will be available.
6. Repeat steps 4-5 for each additional refill.

Internet Refill Requests

Visit the following website and complete the online form:

<https://www.munson.amedd.army.mil/apps/pharmrefill.aspx>

or

<https://www.tricareonline.com>

Mail-In Refill Requests

1. Pick up a mail-in card in the Pharmacy lobby.
2. Fill it out and mail it in at least 14 days prior to the date requested. Specify the date you expect to pick up your medications. **WE ARE UNABLE TO MAIL OUT REFILLS.**

Mission Statement

Optimize wellness and military readiness of those entrusted to our care by providing exceptional patient-centered medication therapy services with caring, compassion, and skill.

Vision

To be the preferred and trusted source for medication therapy.

HOURS OF OPERATION

Health Center Pharmacy**

Monday–Friday 0730–1730

**Closed Saturdays, Sundays & Federal Holidays

Important Telephone Numbers

Clinic Pharmacy ——— (913) 684 -6059
Refills (Local) ——— (913) 684 - 6500
Refills (Toll Free) ——— (888) 745 - 6435
Hospital Information ——— (913) 684 - 6000

For concerns, compliments, or suggestions,

please contact us at

(913) 684–6059

Or

Via ICE comment (link on Munson website)

<https://www.munson.amedd.army.mil/>

Munson Army Health Center Pharmacy



NEXT DAY DROP OFF NEW PRESCRIPTIONS

At Health Center Pharmacy

1. If you would like to return the next business day to pick up your prescription, please fill out a drop-off form and place the form and your prescriptions in the provided envelope and drop in drop-off bin.
2. Return to pick up your medications the following business day after 1200.
3. Pick up medications at window 7 without pulling a QFlow ticket.

Important: Please note on the drop-off form if you have any allergies, are taking any vitamins, supplements, or herbal remedies, or if you are pregnant or breastfeeding.



ID Policy

DOD ID must be presented for beneficiaries 10 years old or older in order to utilize pharmacy services. Please have either the ID card or a front and back copy of the ID available at the time of drop off and pick up to expedite processing of your prescriptions.

FILLING NEW PRESCRIPTIONS

At Health Center Pharmacy

- Prescriptions can be dropped off and will be ready for pickup 1 hour later. These tickets are called to the window more quickly.
- Prescriptions can be filled while you wait. This option saves a trip back to the pharmacy later.
- If you don't hear your ticket number or feel like it may have been skipped, please go to a window to ask about the status of your prescriptions.

Please note: If your prescription requires clarification (e.g., dose, availability, drug interactions), your order may take longer as we contact your provider.

Please provide a daytime contact number so we can call you in these instances.

Some numbers may be called out of order for various reasons such as:

- Different types or numbers of medications per order
- Our efforts to prioritize Active Duty members in uniform so they may return to duty as soon as possible
- Our efforts to process dental patients who may have just had dental surgery



We strive to be your preferred provider for pharmacy services and encourage you to utilize our Health Center Pharmacy for all your prescription needs.